

# Handy Person Service



Is there a job you've been putting off?  
Don't have the time or know how?

## Look no further!

Magenta Living has extended its popular Handy Person Service to cover all areas of Wirral.

### We cover simple DIY tasks such as:

- ✓ Hanging mirrors
- ✓ Fitting curtain rails
- ✓ Fitting toilet seats

### And also undertake larger, more skilled jobs like:

- ✓ Electrical works
- ✓ Plumbing works
- ✓ Gas works
- ✓ Decorating

Flexible payment options are available for leaseholders

For more information or to book a job, call:

# 0808 100 9596



April 2017

## SPOTLIGHT

NEWS FOR MAGENTA LIVING  
LEASEHOLDERS



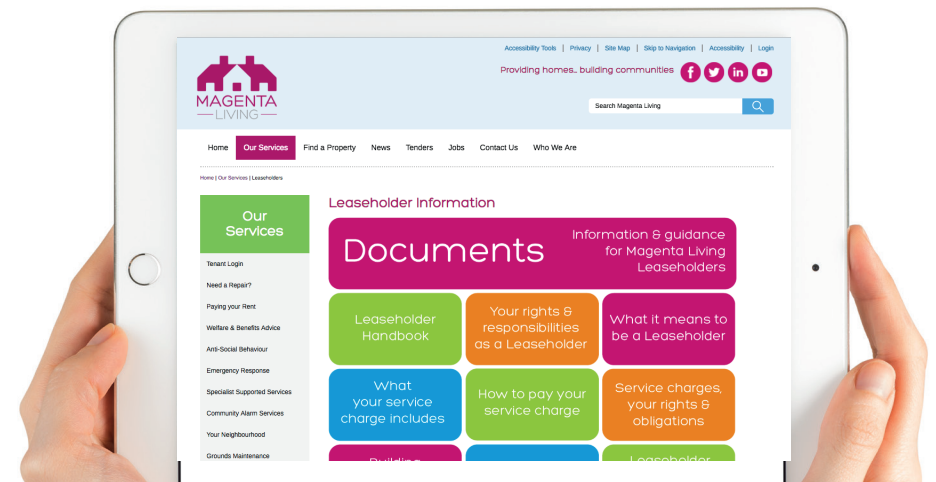
## Refreshed website page for Leaseholders

Following on from our successful drop-in event last October, it was raised that the Magenta Living website was missing relevant information for leaseholders. This was due to the existing page not being transferred to the refreshed website following its launch last year.

Taking this on board a new leaseholder section has now been updated and looks even better than before! You can view it at [www.magentaliving.org.uk/leaseholders](http://www.magentaliving.org.uk/leaseholders)

The section includes lots of useful and important documents to read or download such as the latest leaseholder handbook, how to pay your service charge, building insurance summary, gas safety information and your rights, responsibilities and obligations.

Magenta Living's website contains other useful information such as our policy on keeping pets, grounds maintenance, anti-social behaviour, renting a garage and reporting a repair plus all our latest news. A new feature coming soon will enable you to set up a secure account on our website allowing you to access relevant information. Look out for further details about this on our website.



## Gas Servicing – Be Safe, Get it Checked

If you have a gas supply and gas appliances in your home, you are responsible for keeping them safe by ensuring they have regular gas safety checks on all relevant appliances by a qualified engineer.

Due to the way Magenta Living tenders for gas contracts, we are able to obtain very competitive costs for gas safety checks in your home and as a leaseholder you have the opportunity to benefit from these savings.



If you have a gas supply and appliances in your home and would like to receive an annual gas safety check or would like to receive further information, please contact Stuart Hardman on **0808 100 9596** or email [stuarthardman@magentaliving.org.uk](mailto:stuarthardman@magentaliving.org.uk)

## Woodchurch Low-rise Improvement Scheme - Proposed Timetable



March 2017	Identify the blocks to be included
April 2017	First consultation notice to be sent to leaseholders affected
May / June 2017	Contract goes out to tender and estimates received
July 2017	Second Notice sent to leaseholders stating estimates for contract
August 2017	Contract awarded and work commences

24 0808 100 9596  [homeownership@magentaliving.org.uk](mailto:homeownership@magentaliving.org.uk)

## Meet the Team

In January we said 'goodbye' to Joanne Lewis who left Magenta Living for a new role in Liverpool. Joanne was a member of the Home Ownership Team for over twelve years and made a valuable contribution to the team and we wish her every success.



(left to right) Home Ownership Team, John Devlin, Vicky Jones and Andrew Hurley

We welcome to the team Vicki Jones who previously worked in Magenta Living's Income Team. Vicki is currently processing Right to Buy and Right to Acquire applications and will be assisting Andrew shortly with leaseholder enquiries and billing.

If the Home Ownership Team can assist you with Service Charge enquiries, Major Works, selling your home or any issue regarding your lease, please contact us on **0808 100 9596** or email [homeownership@magentaliving.org.uk](mailto:homeownership@magentaliving.org.uk)



## Home Ownership Team - Drop in Event



Last October we held a drop in event for leaseholders to attend and discuss any issues they may have. The event was really successful and well attended and the team were kept busy answering queries on a range of subjects affecting leaseholders such as car parking, communal areas, garden maintenance and landscaping, our pet policy and other general enquiries.

Following the success of the event, we are looking to hold a similar one in the near future – look out for the date in the next Spotlight Newsletter - in the meantime you can contact us on **0808 100 9596** or email [homeownership@magentaliving.org.uk](mailto:homeownership@magentaliving.org.uk) if you have any queries.

